Programme on

Operational Risk Management and IT Operational Resilience for Banks and Financial Institutions

Programme Coordinator: Dr. V. N. Sastry

December 03 -05, 2025

INSTITUTE FOR DEVELOPMENT AND RESEARCH IN BANKING TECHNOLOGY, HYDERABAD

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Introduction

RBI has given the Operational Risk Management and Operational Resilience guidelines on April 30, 2024 to Banks and Financial Institutions. Operational Risk Management helps Banks and Financial Institutions to better identify, assess and mitigate the Operational Risks, Operational Resilience provides them the ability to deliver critical functions in the event of any disruption. It specifies the 3 pillars of defense and the principles for operational resilience. These three pillars support a holistic approach to the management of Operational Risk and Operational Resilience and create a feedback loop that fosters perpetual embedding of lessons learned into an organization's preparation for operational disruptions and its performance during actual occurrence of disruptions.

Senior Management of Banks and Financial Institutions should translate the Operational Risk Management Framework (ORMF) approved by their Board into specific policies and procedures that can be implemented and verified within the different business units, which requires understanding the tools, scenarios and metrics.

This program is designed to address the issues of ORM, developments and best practices of risk computation with case studies.

Objectives

- To know the Operational Risk Management Best Practices, Techniques and Regulations.
- To learn to compute operational risk score and risk capital requirement for each of the delivery channels.

Contents

- Risk Management in Banks
- ORM Regulatory Guidelines and Principles for Operational Resilience for Banks and Financial Institutions
- IT and Cyber Security Risks in Banks
- Cyber Frauds, Financial Frauds in Banks
- Qualitative and quantitative methods and Key Risk Indicators (KRIs)
- Risk Score and Risk Capital Computation
- Business Continuity Plan, Disaster Recovery Plan and Incident Management
- Governance of Data, AI and Skill Sets in Banks
- Project, Services and Data Centre Management - Best Practices
- Real-world case studies of operational failures
- Vendor, third-party and cloud services risk mitigation
- Policies, Disaster Recovery and Internal Controls for Enterprise Risks
- Regulatory reporting and audit requirements
- Impact of Errors, Failures and Loss to Organizations

Who can Participate?

Officials of IT, Risk Management, Cyber Security, Digital Banking, Operational Risks etc. of Banks and Financial Institutions including top management.

End Use

- Learning the recent developments of IT, Security and ORM will help Participants to implement the best practices in Banks and Financial Institutions.
- Learning the risk computation techniques and compliance requirements will help the participants to implement latest regulatory guidelines and suggest changes in internal policies of ORM.

Programme Coordinator

Dr. V. N. Sastry, Professor. e-mail: vnsastry@idrbt.ac.in.

Accommodation

Participants will be provided Air Conditioned Single Occupancy accommodation at IDRBT, Hyderabad, with all cafeteria facilities. The Participants can check-in on the evening of the day before the commencement of the programme and can check-out after completion of the programme on the same day (or) in the morning of the next day of the programme.

Fee Details

Domestic Participants from

- RRBs & Coop. Banks : Rs. 38, 000/- + Applicable GST
- All other Banks & FIs : Rs. 45, 000/- + Applicable GST

The fees for our programmes can be remitted through NEFT and the bank account details for fee payment are here under:

Account Name	:	IDRBT
Bank	:	Axis Bank Limited
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GSTIN	:	36AAAAI0204K1Z4.

Nominations

Nominations may please be sent to us latest by **November 14, 2025** by email to ***hunar@idrbt.ac.in.*** Please note that no nominations will be accepted after this date. This measure is envisaged to further improve the quality and learning outcomes of the programme based on participants' profile and requirements.

While nominating, please provide the details of the participants (Name, Designation, Bank, Mobile No / Phone No., email address) along with the nominating authority details (Name, Designation, Bank, Mobile No / Phone No., email address, Fees billing address, GST No. of the bank).

Contact Us

Please contact our Programme Office for organising Customised Programmes and/or any other queries related to programmes at ***hunar@idrbt.ac.in*** or call us on +914023294121/61/63/64/65.

Forthcoming Programmes of December 2025

S. No.	Programme	Date	Coordinator
1.	IT Supply Chain Risk Management	01 - 03	Dr. N. P. Dhavale
2.	Application Security & Dev-Sec-Ops	01 - 05	Dr. Abhishek Thakur Dr. Dipanjan Roy
3.	Operational Risk Management, Measures and Compliance for Banks	03 - 05	Dr. V. N. Sastry
4.	Emerging Payment & Lending Systems	08 - 12	Dr. M.V.N.K. Prasad Dr. Susmita Mandal
5.	Data Center Management - IT & Non IT	08 - 12	Dr. Abhishek Thakur
6.	Quantum Computing	10 - 12	Dr. P. Syam Kumar
7.	Financial Forecasting with AI/ML	15 - 19	Dr. V. Ravi & Dr. Mridula Verma
8.	Micro Services - Scaling IT Applications	17 - 19	Dr. V. Radha Dr. N P Dhavale

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