Programme on

INTELLIGENT BANKING
UNLOCKING THE POWER OF AI / ML IN BANKING

Programme Coordinator: **Dr. Mridula Verma**

June 09 - 13, 2025

INSTITUTE FOR DEVELOPMENT AND RESEARCH IN BANKING TECHNOLOGY, HYDERABAD
(ESTABLISHED BY RESERVE BANK OF INDIA)

Introduction

Artificial Intelligence (AI) and Machine Learning (ML) are transforming the landscape of the banking sector. From enhancing customer experience to detecting fraud in real-time, AI/ML is helping banks become smarter, more agile, and data-driven. This Executive Development Programme is designed exclusively for banking professionals to understand the strategic and operational value of AI/ML in banking.

Objectives

* To demystify AI/ML concepts and terminologies relevant to the banking domain
* To showcase real-world use cases and applications in banking operations
* To equip participants with knowledge to evaluate and implement AI/ML-driven solutions
* To create awareness of risks, ethical concerns, and regulatory frameworks surrounding AI in banking

Contents

* Foundations of AI/ML: Key concepts, terminologies, and trends
* AI/ML Use Cases in Banking: Credit scoring, fraud detection, customer segmentation, predictive analytics
* Generative AI and Chatbots: Customer service automation and intelligent document processing
* Explainable and Responsible AI: Understanding transparency and bias in AI systems
* AI for Risk Management and Compliance
* AI in Core Banking, Lending, and Treasury Operations
* Data Strategy and Readiness for AI Adoption in Banks

Who can participate

Senior Executives (up to AGM level) and Junior Officers (up to SM level) from IT Divisions of Banks involved in technology, risk, customer experience, and strategic planning.

End Use

* Enhanced understanding of how AI/ML can drive intelligent banking
* Ability to identify opportunities for AI/ML adoption in your organization
* Awareness of emerging regulatory and ethical considerations in AI deployment
* Networking with peers and thought leaders in banking technology

Programme Coordinator

Dr. Mridula Verma, Assistant Professor. e-mail: **vmridula@idrbt.ac.in**.

Fee Details

Domestic Participants from

* ✶ RRBs & Coop. Banks :   Rs. 59, 000/- (Rs. 50, 000/- + 18% GST)
* ✶ All other Banks & FIs :   Rs. 76, 700/- (Rs. 65, 000/- + 18% GST)

The fees for our programmes can be remitted through NEFT and the bank account details for fee payment are here under:

Account Name   :   IDRBT
Bank   :   Axis Bank Limited
Branch   :   Humayun Nagar (Mehdipatnam Ring Road) Branch, Hyderabad
Account Number :   426010100018823
IFSC Code   :   UTIB0000426
GSTIN   :   36AAAAI0204K1Z4.

Nominations

Nominations should be sent to us latest by **MAY 26, 2025** by email to **program@idrbt.ac.in.** **Please note that no nominations will be accepted after this date**. This measure is envisaged to further improve the quality and learning outcomes of the programmes based on participants' profile and requirements.

While nominating, please provide the details of the participants (Name, Designation, Bank, Mobile No / Phone No., email address) along with the nominating authority details (Name, Designation, Bank, Mobile No / Phone No., email address, Fee billing address, GST No. of the bank).

Accommodation

Participants will be provided Air Conditioned Single Occupancy accommodation in IDRBT, Hyderabad, with all cafeteria facilities. The Participants can check-in on the evening of the day before the commencement of the programme and can check-out after completion of the programme on the same day (or) in the morning of the next day of the programme.

Contact Us

Please contact our Programme Office for organizing Customized Programmes and/or any other queries related to programmes at **_hunar@idrbt.ac.in_** or call us on 04023294121/ 4124 / 4125.