



**Institute for Development and Research in
Banking Technology**
(Established by Reserve Bank of India)

Request for Proposal (RFP)

For

Supply of VMWare Software – Support and Subscription Services to IDRBT, Hyderabad

**Institute for Development and Research in Banking Technology
IDRBT, Castle Hills,
Road No.1, Masab Tank, Hyderabad – 500057, Telangana State**

June 2021

NOTE: This document contains 8 pages

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Disclaimer

This Request for Proposal (RFP) is not an offer by the IDRBT, but an invitation to receive response from eligible interested bidders for **Supply of VMWare Software – Support and Subscription Services to IDRBT**. No contractual obligation whatsoever shall arise from the RFP process unless and until a formal contract is signed and executed by IDRBT with the successful bidder. This document should be read in its entirety.

Any product name / function used in this document are meant to be generic and do not refer to the product of any particular company. In case such proprietary terms have been inadvertently mentioned then such terms should be taken to refer to the generic technology. Bidders with industry standard equivalent product name / function /feature under any other name will also be eligible to submit response to RFP.

Statement of Purpose

IDRBT invites sealed tenders for **Supply of VMWare Software – Support and Subscription Services to IDRBT**. IDRBT is looking for bidders from reputed companies having previous experience in handling successfully similar projects.

1. Introduction

Institute for Development & Research in Banking Technology (IDRBT) is an autonomous body Established by Reserve Bank of India to offer research and training activities in banking technology for India Banking sector.

2. Objective

IDRBT has comprehensively employed technology over the years to efficiently discharge its duties in day to day functioning. The main objective of this RFP is to avail **VMWare Software – Support and Subscription Services to IDRBT**. VMWare Software is used and implemented for creating private cloud and virtualization environment for hosting IT Applications, training and providing high uptime of the application services on 24x7 basis to Member banks.

3. Bid schedule:

Tender Reference number	IDRBT/SYS/BM/35/2021- 2022
Issue of RFP	From 25 th June 2021
Time and Last Date for receipts of bids	14 th July 2021 16:00 Hrs
Place of Opening tender offers	Institute for Development and Research in Banking Technology, Road No. 1, Castle Hills, Masab Tank, Hyderabad –500057.
Address of Communication	The Director, Institute for Development and Research in Banking Technology, Road No. 1, Castle Hills, Masab Tank, Hyderabad 500057
Contact Telephone Numbers	Phone : 040 – 23294210 Fax: 040 – 23536370

4. Bid Submission

The Technical and Commercial bids shall be submitted in two separate sealed envelopes clearly super scribing on the envelope “**Tender No : IDRBT/SYS/BMM/35/2021 – 2022 dated 25th June 2021 Technical Bid for Supply of VMWare Software – Support and Subscription Services for IDRBT**” & “**Tender No IDRBT/SYS/ BMM/35/2021 – 2022 dated 25th June 2021 Commercial Bid for Supply of VMWare Software – Support and Subscription Services for IDRBT**”, on or before 16.00 Hrs of 14th July 2021.

5. Bidding Process

A two stage bidding procedure will be followed. The response to the present tender will be submitted in two parts i.e. the Technical Bid and the Commercial Bid.

In the first stage, only the 'Technical Bids' will be opened and evaluated. Those bidders satisfying the technical requirements of **Supply of VMWare Software – Support and Subscription Services to IDRBT**, as determined by the IDRBT and as per the requirements/specifications in Annexure – I and the terms and conditions of this document, shall be short-listed. In Second Stage, Commercial bids of technically qualified vendors will be opened

6. The Commercial Bid should contain the following:

The bidders are required to submit a copy of the Technical Bid highlighting the features to be supplied along with the Commercial Bid. The format of Commercial Bids to be submitted is given in Annexure – III.

Taxes if any should be explicitly stated in the Commercial Bid along with the delivery schedule. Bids sealed in accordance may be sent by registered post or hand delivered so to be received at the above-mentioned address:

7. Terms & Conditions:

1. All bids and supporting documentation shall be submitted in English.
2. IDRBT will not take into consideration, any variation in the \$ price.
3. All costs and charges, related to the bid, shall be expressed in Indian Rupees only.
4. Entry/Octroi will be paid at actuals on production of invoices for the same and should not be included in the total amount.
5. The Supply of Support and Subscription should be done within 01 (One) week from the date of purchase order.
6. The Bidder is liable to be rejected if any commercial details are found along with the technical bid.
7. The cost of bidding and submission of the bids is entirely the responsibility of the bidders, regardless of the conduct or outcome of the tendering process.
8. The bidder should be an Original Equipment Manufacturer or an authorized supplier/representative of OEM in India. An Authorization letter from the manufacturer to this effect should be furnished as enclosed in Annexure II.
9. IDRBT reserves the right to reject all or any of the quotations without assigning any reason thereof.
10. The decision of IDRBT shall be final.

8. Period of Validity

All the prices and other terms and conditions of the offer proposed by the bidder should be **Valid** for a **minimum** period of three months.

9. Payment Terms:

- a) A payment of 100 percent (100%) of the purchase order would be payable on receipt of licenses.

- b) All payments will be released based on separate invoices submitted to Institute by the vendor.

10. Order Cancellation:

IDRBT reserves its right to cancel the order in the event of delay in delivery and installation beyond the stipulated time.

For any questions/clarifications related to requirements, please contact us at
itprocurement@idrbt.ac.in

Technical Compliance Sheet for Supply of VMWare Software – Support and Subscription Services for IDRBT

Sr. No	Description	Qty	SAC Code/Part Code	Renewal From date	Renewal To date	Compliance Yes/No	Comments/ Documentary evidence
1	Basic Support Coverage Academic for Line items from Sr.No 2 to 6 below - 12x5 coverage with 4-12 business hour response times depending on the level of severity. (SAC Code : 9973)			25-Mar-21	24-Mar-22		
2	Production Support Coverage Academic VMware NSX Data Center Advanced per Processor	3	9973/NX-DC-ADV-P-SSS-A	25-Mar-21	24-Mar-22		
3	Basic Support Coverage Academic VMware vRealize Suite 2019 Advanced (Per PLU)	3	9973/VR19-ADV-G-SSS-A	25-Mar-21	24-Mar-22		
4	Basic Support Coverage Academic VMware vCenter Server 7 Foundation for vSphere 7 up to 4 hosts (Per Instance)	1	9973/VCS7-FND-G-SSS-A	25-Mar-21	24-Mar-22		
5	Basic Support Coverage Academic VMware vSphere 7 Enterprise Plus for vCloud Suites (Per CPU)	3	9973/VS7-EPL-VS-G-SSS-A	25-Mar-21	24-Mar-22		
6	Production Support Coverage Academic VMware vSAN 7 Standard for 1 processor	3	9973/ST7-STD-P-SSS-A	25-Mar-21	24-Mar-22		

MANUFACTURER'S AUTHORISATION FORM (MAF)

No. _____ Dated _____

To

We _____ who are established and reputable manufactures of _____ having offices at _____ and _____ do hereby authorize M/S _____ (Name and address of Agent/Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for tender offer.

We hereby extend our full guarantee and warranty as per the terms and conditions of the tender and the contract for the equipment and services offered against this invitation for tender offer by the above firm.

Yours faithfully,
(Name) for and on behalf of M/s _____
(Name of manufacturers)

Note: This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.

**Commercial Bid format for Supply of VMWare Software – Support and Subscription
Services for IDRBT**

Sr. No	Description	Qty	SAC Code/Part Code	Renewal From date	Renewal To date	Unit Price in Rs	Total Amount in Rs
1	Basic Support Coverage Academic for Line items from Sr.No 2 to 6 below - 12x5 coverage with 4-12 business hour response times depending on the level of severity. (SAC Code : 9973)			25-Mar-21	24-Mar-22		
2	Production Support Coverage Academic VMware NSX Data Center Advanced per Processor	3	9973/NX-DC-ADV-P-SSS-A	25-Mar-21	24-Mar-22		
3	Basic Support Coverage Academic VMware vRealize Suite 2019 Advanced (Per PLU)	3	9973/VR19-ADV-G-SSS-A	25-Mar-21	24-Mar-22		
4	Basic Support Coverage Academic VMware vCenter Server 7 Foundation for vSphere 7 up to 4 hosts (Per Instance)	1	9973/VCS7-FND-G-SSS-A	25-Mar-21	24-Mar-22		
5	Basic Support Coverage Academic VMware vSphere 7 Enterprise Plus for vCloud Suites (Per CPU)	3	9973/VS7-EPL-VS-G-SSS-A	25-Mar-21	24-Mar-22		
6	Production Support Coverage Academic VMware vSAN 7 Standard for 1 processor	3	9973/ST7-STD-P-SSS-A	25-Mar-21	24-Mar-22		
Total Amount							
Add: Taxes ___%							
Grand Total							