



**Institute for Development and Research in  
Banking Technology**  
(Established by Reserve Bank of India)

**Request for Proposal (RFP)**

**For**

**Supply of Red Hat Enterprise Linux Software –  
Support and Subscription Services  
at  
IDRBT**

**Institute for Development and Research in Banking Technology  
IDRBT, Castle Hills,  
Road No.1, Masab Tank, Hyderabad – 500057, TS.**

June 2021

NOTE: This document contains 8 pages

This document is the property of Institute for Development and Research in Banking Technology (IDRBT). It may not be copied, distributed or recorded on any medium, electronic or otherwise, without the IDRBT's written permission thereof, except for the purpose of responding to IDRBT for the said purpose. The use of the contents of this document, even by the authorized personnel / agencies for any purpose other than the purpose specified herein, is strictly prohibited and shall amount to copyright violation and thus, shall be punishable under the Indian Law.

## **Disclaimer**

This Request for Proposal (RFP) is not an offer by the IDRBT, but an invitation to receive response from eligible interested bidders for **Supply of Red Hat Enterprise Linux Software – Support and Subscription Services at IDRBT**. No contractual obligation whatsoever shall arise from the RFP process unless and until a formal contract is signed and executed by IDRBT with the successful bidder. This document should be read in its entirety.

Any product name / function used in this document are meant to be generic and do not refer to the product of any particular company. In case such proprietary terms have been inadvertently mentioned then such terms should be taken to refer to the generic technology. Bidders with industry standard equivalent product name / function /feature under any other name will also be eligible to submit response to RFP.

## **Statement of Purpose**

IDRBT invites sealed tenders for **Supply of Red Hat Enterprise Software – Support and Subscription Services for IDRBT at Hyderabad and Mumbai**. IDRBT is looking for bidders from reputed companies having previous experience in handling similar projects successfully.

## 1. Introduction

Institute for Development and Research in Banking Technology (IDRBT) is an Autonomous body established by Reserve Bank of India to offer research and training activities in banking technologies for Indian Banking sector.

## 2. Objective

IDRBT has comprehensively employed technology over the years to efficiently discharge its duties in day to day functioning. IT applications are centrally hosted and the main objective of this RFP is to avail **Red Hat Enterprise Linux** Support and Subscription for IDRBT at Hyderabad and Mumbai. **Red Hat Enterprise Linux** is used and implemented as virtualization environment for hosting Critical IT Applications and providing high uptime of the application services on 24x7 basis to Member banks.

## 3. Bid schedule:

<b>Tender Reference number</b>	IDRBT/CA/ER/31/2021 - 2022
<b>Issue of RFP</b>	From 22 <sup>th</sup> June 2021
<b>Time and Last Date for receipts of bids</b>	<b>13<sup>th</sup> July 2021 16:00 Hrs</b>
<b>Place of Opening tender offers</b>	Institute for Development and Research in Banking Technology, Road No. 1, Castle Hills, Masab Tank, Hyderabad –500057.
<b>Address of Communication</b>	The Director, Institute for Development and Research in Banking Technology, Road No. 1, Castle Hills, Masab Tank, Hyderabad 500057
<b>Contact Telephone Numbers</b>	Phone : 040 – 23294010 Fax: 040 – 23536370

## 4. Bid Submission

The Technical and Commercial bids shall be submitted in two separate sealed envelopes clearly super scribing on the envelope **“Tender No : IDRBT/CA/ER/31/2021 – 2022 dated 22<sup>nd</sup> June 2021, Technical Bid for Supply of Red Hat Enterprise Linux Software – Support and Subscription Services for IDRBT”** & **“Tender No : IDRBT/CA/ER/31/2021 - 2022 dated 22<sup>nd</sup> June 2021, Commercial Bid for Supply of Red Hat Enterprise Linux Software – Support and Subscription Services for IDRBT”**, on or before 16.00 Hrs of 13th July 2021.

## 5. Bidding Process

A two stage bidding procedure will be followed. The response to the present tender will be submitted in two parts i.e. the Technical Bid and the Commercial Bid.

In the first stage, only the ‘Technical Bids’ will be opened and evaluated. Those bidders

satisfying the bidder's eligibility criteria and technical requirements of **Supply of Red Hat Enterprise Linux Software – Support and Subscription Services** at IDRBT, as determined by the IDRBT and as per the requirements/specifications in Annexure – I and the terms and conditions of this document, shall be short-listed. In Second Stage, Commercial bids of technically qualified vendors will be opened

## **6. Bidders Eligibility Criteria**

Bidders must meet the following eligibility requirements. Bids of non-compliant bidders will not be technically or financially evaluated.

- a) The Bidder shall provide evidence that it is a current legal entity.
- b) The Bidder/System Integrator should be the authorized representative / Distributor of the OEM. The proof in support of the same must be enclosed along with the Technical bid as per the Annexure -II of this RFP.
- c) Bidder must have back-to-back support relation with the OEM's whose products are offered by the bidder to IDRBT. The proof in support of the same must be enclosed.
- d) The bidder should be profit-making company.
- e) The last three financial years' audited Balance Sheet and Profit and Loss reports shall be provided.
- f) The Bidder must organize the bid in accordance with the format specified in the tender document.
- g) The cost of bidding and submission of tender documents is the responsibility of bidders, regardless of the conduct or outcome of the tendering process.

## **7. The Commercial Bid should contain the following:**

The bidders are required to submit a copy of the Technical Bid highlighting the part numbers to be supplied along with the Commercial Bid. The format of Commercial Bids to be submitted is given in Annexure – III.

Taxes if any should be explicitly stated in the Commercial Bid along with the delivery schedule. Bids sealed in accordance may be sent by registered post or hand delivered so to be received at the above-mentioned communication address.

## **8. Terms & Conditions:**

1. All bids and supporting documentation shall be submitted in English.
2. IDRBT will not take into consideration, any variation in the \$ price.
3. All costs and charges, related to the bid, shall be expressed in Indian Rupees only.
4. Entry/Octroi will be paid at actuals on production of invoices for the same and should not be included in the total amount.
5. The Supply of Support and Subscription should be done within 01 (One) weeks from the date of purchase order.
6. The Bidder is liable to be rejected if any commercial details are found along with the technical bid.
7. The cost of bidding and submission of the bids is entirely the responsibility of the Bidders, regardless of the conduct or outcome of the tendering process.

8. The bidder should be an Original Equipment Manufacturer or an authorized supplier/representative of OEM in India. An Authorization letter from the manufacturer to this effect should be furnished as enclosed in Annexure II.
9. The quantity of license/s are indicative and will be confirmed during issuance of the purchase order.
10. IDRBT reserves the right to reject all or any of the quotations without assigning any reason thereof. The decision of IDRBT shall be final

## **9. Period of Validity**

All the prices and other terms and conditions of the offer proposed by the Bidder should be **Valid** for a **minimum** period of three months.

## **10. Payment Terms:**

- a) A payment of 100 percent (100%) of the purchase order would be payable on receipt of licenses.
- b) All payments will be released based on separate invoice/s submitted to Institute by the vendor.

## **11. Order Cancellation:**

- a. IDRBT reserves its right to cancel the order in the event of one or more of the following situations:
  - Delay in delivery beyond the specified period.

**For any questions/clarifications related to requirements, please contact us at**  
itprocurement@idrbt.ac.in

**Annexure I**

**Technical Compliance Sheet for Red Hat Enterprise Linux software Support and Subscription**

<b>Sr. No</b>	<b>Description</b>	<b>Qty</b>	<b>Part No</b>	<b>Proposed Renewal Term</b>	<b>Compliance Yes/No</b>	<b>Comments/Documentary evidence</b>
1	Red Hat Enterprise Linux Server with Smart Management, Premium (Physical or Virtual Nodes)	4	RH00008 F3RN	Start Date: 28-May-2021 End Date: 31-Dec-2024		
2	Red Hat Enterprise Linux for Virtual Datacenters with Smart Management, Premium	2	RH00006 F3RN	Start Date: 28-May-2021 End Date: 31-Dec-2024		
3	Red Hat Virtualization (2-sockets), Premium	2	RV02137 87F3RN	Start Date: 28-May-2021 End Date: 31-Dec-2024		
4	Smart Management	2	RH00031 F3	Start Date: 28-May-2021 End Date: 31-Dec-2024		

**Annexure II**

**MANUFACTURER'S AUTHORISATION FORM (MAF)**

No. \_\_\_\_\_ Dated \_\_\_\_\_

To

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

We \_\_\_\_\_ who are established and reputable manufactures of \_\_\_\_\_ having offices at \_\_\_\_\_ and \_\_\_\_\_ do hereby authorize M/S \_\_\_\_\_ (Name and address of Agent/Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for tender offer.

We hereby extend our full guarantee and warranty as per the terms and conditions of the tender and the contract for the equipment and services offered against this invitation for tender offer by the above firm.

Yours faithfully,  
(Name) for and on behalf of M/s \_\_\_\_\_  
(Name of manufacturers)

Note: This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.

**Annexure - III**

**Commercial Bid format for Red Hat Enterprise Linux Software - Support and Subscription Charges**

S. No.	Description	Qty	Part No	Proposed Renewal Term	Amount in Rs.	
					Unit Price	Total Amount
1	Red Hat Enterprise Linux Server with Smart Management, Premium (Physical or Virtual Nodes)	4	RH00008F3RN	Start Date: 28-May-2021 End Date: 31-Dec-2024		
2	Red Hat Enterprise Linux for Virtual Datacenters with Smart Management, Premium	2	RH00006F3RN	Start Date: 28-May-2021 End Date: 31-Dec-2024		
3	Red Hat Virtualization (2-sockets), Premium	2	RV0213787F3RN	Start Date: 28-May-2021 End Date: 31-Dec-2024		
4	Smart Management	2	RH00031F3	Start Date: 28-May-2021 End Date: 31-Dec-2024		
<b>Total Amount</b>						
<b>Add: Taxes ___% (If any)</b>						
<b>Grand Total</b>						