

Annexure - I

IDRBT Pre-bid meeting clarifications to the RFP for Supply and Installation of Enterprise Anti-Virus Software License at IDRBT conducted on 26th February, 2019.

<u>S. No</u>	<u>RFP Page No.</u>	<u>RFP Rule No.</u>	<u>Rule Details</u>	<u>Query/ Suggestion/ Clarification</u>	<u>IDRBT clarifications</u>
1	Page 12	Bidders Eligibility Criteria Point 7	The Bidder must demonstrate that it has been engaged in providing similar services for other large National /International Financial / Banking Institutions	Request you to Include Govt/PSU/Enterprise	Suggestion Accepted
2	Page 13	Technical Specification Point 11	The solution should automatically detects what location a system is connecting from, such as a hotspot, wireless network, or VPN and adjusts the security to offer the best protection for the environment.	If the Antivirus console is installed with public IP or public DNS we can easily sync between sever / client (Roaming users)	No Change
3	Page 13	Technical Specification Point 15	If any endpoint is having more than three days older virus definition and if such endpoint tries to connect the network, then the solution must immediately install latest virus definition by connecting to the endpoint management server and blocking all connections to the other network resources like internet, intranet applications etc	Blocking all access to network untill endpoint update is functionality of NAC. Hence we request to remove this point or consider dedicated NAC.	Suggestion Accepted
4	Page 14	Technical Specification Point 16	If the host is non-compliant with the policies, the solution must automatically initiate remedial action, which may include running isolating it from network, downloading and executing/inserting a software, running scripts,	The administrator will get alert if the users is disconnected from KSC server. Also the SW can move the same client to active policy with writing some rules in	The point is changed as "If the host is non-compliant with the policies, the solution

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			by setting required registries keys. The solution should recheck host for compliance after remediation and grant access for the compliant host to the network.	network agent OR Non compliant and remedial action is functionality of NAC. Hence we request to remove this point or consider dedicated NAC	should automatically enforce the policies.”
5	Page 14	Technical Specification Point 23	CPU usage performance control during scanning: 1) Checks the CPU usage level configured on the Web console and the actual CPU consumption on the computer 2) Adjusts the scanning speed if: The CPU usage level is Medium or Low and Actual CPU consumption exceeds a certain threshold	We have diferent approach to handle system resourse like CPU & Memory. In case of high utilization anti virus will either hold, postponed or stop task and inform administartor accordingly.	No change
6	Page 14	Technical Specification Point 27	The solution should manage single license for windows, Linux and mac Operating Systems and management server should not be separate.	It is always recommended to consider Endpoint security for Windows and MAC OS platform and Server Security for linux and windows server variant. Hence need to factor two license to manage two products through respective management server	No Change
7	Page 15	Technical Specification Point 28	The solution should detect malware that evades detection by using polymorphic custom packers by unpacking in a lightweight virtual environment with no performance over-head.	Every OEM has different technique to detect custom packers. He we suggest to amend this as "The solution should detect malware that evades detection by using polymorphic custom packers by unpacking in a lightweight virtual environment or using pre-execution machine	Suggestion Accepted. The point is changed as” The solution should detect malware that evades detection by using polymorphic custom packers by using effective mechanisms with no

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				learning with no performance over-head".	performance over-head."
8	Page 15	Technical Specification Point 29	Must provide a secure Web-based management console to give administrators transparent access to all clients and servers on the network	We have MMC based console for faster configuration, reporting and management. We have Web based console for reporting. Allow MMC based console	Suggestion Accepted
9	Page 15	Technical Specification Point 31	The solution should set up peer-to-peer authentication policy, which can grant or block inbound access to the remote computers that have the client installed.	This specification is Host NAC functionality. Instead we request to change this point as " The solution should have firewall module to allow / block inbound access to the computers based on rules / conditions"	Suggestion Accepted
10	Page 15	Technical Specification Point 32	The Solution should provide manage windows, Linux and mac agents from same centralized console.	Need node wise split up for Ubuntu, RHEL, CENTOS. Kindly provide quantity for each platform. OR Since Linux server and Windows & MaC client need to be managed separately with two product, we must have two Centralized management console to manage these platform.	No change in the point Ubuntu for Desktop and Laptops – 150 Approx Windows for Desktop and Laptops – 298 Approx All other Oses as Scope of work at 8.1 of RFP published on website.

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				Need node wise split up for Ubuntu, RHEL, CENTOS. Kindly provide quantity for each platform.	
	Page 15	Technical Specification Point 39	The solution should be in the leader's quadrant of latest Gartner Report for endpoint security.	Should be in Leader's Quadrant in Gartner once in last 4 years	The point is changed as" The solution should be in Leader's Quadrant in Gartner once in last 2 years"