



## Institute for Development and Research in Banking Technology

(Established by Reserve Bank of India)

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### **Tender for Procurement of All-in-one PC / LAPTOP : 30 Nos**

**Tender No: IDRBT/SYS/KVRM/61.1/1749/2011-2012, March 20, 2012**

IDRBT, the premier Institute of Banking Technology in the country, invites technically complete and commercially competitive proposals from reputed vendors for supply and installation of 30 (thirty) All in One PC - /Laptop – screen computer systems for its Banking Technology class room.

The Bill of materials and their detailed Technical Specifications are given at **Annex I and Annex II**. Interested vendors may submit an original copy of the **Technical Bid (in a separate sealed envelope)** highlighting the features of the equipment to be supplied along with the **Commercial Bid (in a separate sealed envelope)**. Both the bids have to be placed in a separate sealed envelope. The formats of the Technical Bid and Commercial Bid are as under:

#### **I) Format of Product specification (Technical Bid): -**

<i>S.No</i>	<i>Part No</i>	<i>Make And Model</i>	<i>Description</i>	<i>Quantity</i>
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The technical bid should also include the product literature, manual and a short description of the product proposed to be supplied. In case, the product as specified in the BOM is end of life or not being manufactured by the OEM, the vendor is required to provide sufficient proof of such claim and is allowed to quote for an alternate product with such similar working capability. Technical bids should be duly attested by the OEM.

Vendors in such similar line of business and having adequate experience in such similar projects may only submit the bids.

The bids received from vendors who do not have adequate experience in executing such similar projects would be rejected and the Institute would offer no explanation. The Institute also reserves the right to request for proof of experience from vendors submitting the bids, in case it is required.

## **II) Format of Commercial Bid**

S.No.	Part No.	Make & Model	Description	Qty - 30 No's	Amount in Rs.	
					Unit Price	Total Amount (Inclusive of All Taxes)
1.						
	Sub total of the product					
	Taxes as Applicable (Please quote the description of the tax charged and the rate applicable)					
	Installation, commissioning & integration charges					
	Any other additional Charges applicable					
	<b>Grand Total of the product</b>					

Taxes if any should be explicitly stated in the Commercial Bid along with the delivery schedule. The vendors are required to submit the commercial bid strictly in the format specified above. Commercial bids received in any other format or without proper inputs and if they are not in a separate sealed envelope will not be evaluated.

### **Terms & Conditions:**

1. Technical and commercial bids should be submitted duly signed and stamped by the vendor's authorized signatory **on or before Apr 09, 2012 by 3.00PM.**
2. All bids and supporting documentation shall be submitted in English.
3. IDRBT will not take into consideration, any variation in the exchange rate of foreign currency.
4. All costs and charges, related to the bid, shall be expressed in Indian Rupees only and the above total cost will be inclusive of all taxes, installation charges and customization charges.
5. Any item in addition to what is stated in the bill of material may be quoted as optional item in the commercial bid.
6. The Prices quoted in the commercial bids will be treated as full and final for the commercial evaluation of the bids.
7. The commercial bid should explicitly mention the unit price for each component, total price of the hardware, all taxes as applicable, Installation, Customization & Integration charges and AMC charges strictly in the format mentioned above. In case of failure to do so, the bid is liable to be rejected.
8. Entry Tax /Octroi will be paid at actual amount paid on production of invoices for the same and should not be included in the total amount.
9. The supply of the quoted equipments should be done within 02 - 03 weeks from the date of acceptance of purchase order. Installation should be completed within one week from date of delivery.

10. All bids should be accompanied by authorization from the original equipment manufacturer (OEM) as per the format given in Annex III.

**11. Payment Terms:**

- a. In case of the vendor being selected and the order being placed on the vendor, the payment terms would be as under: -
- b. A payment of ninety five percent (**90%**) of the contracted sum, would be payable on successful installation, integration and issue of acceptance certificate to that effect by Institute.
- c. A payment of 10% of the order value would be payable to the supplier on expiry of the warranty period or against bank guarantee of the same amount valid till the last date of the warranty period.
- d. All payments will be released based on separate invoices submitted to Institute by the vendor.

**12. Order Cancellation:**

- a. IDRBT reserves its right to cancel the order in the event of one or more of the following situations:
- b. Delay in delivery beyond the specified period.
- c. Delay in installation beyond **03** weeks from the date of acceptance of Purchase Order.
- d. No payment will be made to the Vendor on cancellation of the order.

**13. Penalty for Delay:**

For any delay in supply or installation and commissioning of the equipments beyond the specific period, IDRBT will charge penalty @ 0.5% of the value of the order per week or part thereof.

**14. Penalty for downtime**

- a. Any equipment that is reported to be down should be either fully repaired or replaced by temporary substitute (of equivalent configuration) within 3 days.
- b. If the problem is not resolved even after a week from the day of making the complaint, then the Institute reserves the right to invoke the bank guarantee or the equivalent amount will be deducted from the 5% of the total amount withheld by IDRBT till the completion of warranty period.
- c. The contractor shall provide onsite service of the equipment (except spares) once in every 3 months during the warranty period.

**15. Repeated failure:**

If, during the warranty period, the system as a whole or any subsystem has any failure on two or more occasions in a period of 3 months, the entire system shall be replaced by equivalent new

equipment and a suitable substitute shall be provided in the interregnum to keep the operations going.

**16.** Three year on-site comprehensive warranty should be provided by the vendor for all the equipments quoted.

**17.** The Vendors should be the original manufacturer of the equipments or authorized supplier/representative in India. An Authorization letter from the manufacturer to this effect should be **compulsorily** furnished as per the pro-forma at **Annex III** without which the bid shall be liable to be rejected.

**18.** IDRBT reserves the right to reject all or any of the quotations without assigning any reason there for.

**19.** IDRBT reserves the right to split the order.

**20.** The decision of IDRBT in the entire procurement process shall be final.

Vendors are required to adhere to tendering norms. Any request of any kind from the vendor before the due date for submission of bids must be forwarded to the undersigned in writing. The Institute reserves the right to accept or reject the vendor's request without offering any explanation or reason for acceptance or rejection. However, in case of any change/amendment in the tender content, all vendors participating in the tendering process would be informed in writing and sufficient time would be provided to adhere to such change/amendment

The bids should strictly be submitted on or before the due date. No change in the due date & time of submission of the bid will be allowed.

Technical and commercial bids should be submitted duly signed and stamped by the vendor's authorized signatory **on or before April 09, 2012 by 3.00 PM.** The bids should be submitted in separate sealed envelopes clearly super scribing on the envelope "**Technical Bid** for supply and installation of 30 All in One PC / Laptops and Accessories for "Class Room" as per Tender No "**IDRBT/SYS/KVRM/61.1/1749/2011-2012, March 20, 2012**" and "**Commercial Bid** for Procuring 30 All in One pc / Laptops Accessories for "Class Room" as per Tender No. **IDRBT/SYS/KVRM/61.1/1749/2011-2012, March 20, 2012**" and address it to **The Director, Institute for Development and Research in Banking Technology, Road No. 1, Castle Hills, Masab Tank, Hyderabad – 500057.**

In case the vendor requires any further information/clarification, they may contact the undersigned in writing on or before the submission due date & time.

Yours sincerely,

**K V R Murthy**  
Systems Officer

## Annex I

<b>Technical Specification of All in One PC FOR IDRBT CLASS ROOM SETUP -30 No's</b>			
<b>Technical Specification</b>	<b>Description</b>	<b>Remarks</b>	<b>Price (Inclusive of all tax)</b>
Make Model			
Part No			
Latest Core I5 Processor			
<b>CHIPSET</b>			
HDD Min 500 Gb -7200 RPM			
RAM DDR-3 - 4GB			
DVD RW -8X			
Ports ( USB, HDMA, LAN & VGA )			
WEB CAM			
Wi-Fi & Blue Tooth			
LCD / LED DISPLAY			
OS Compatibility : Linux / Windows			
<b><i>Screen can bend either front / back provision</i></b>			
Warranty : 3 Year Onsite			
Preloaded windows 7.0 professional with recovery media kit			

## Annex II

<b>Technical Specification of LAPTOP FOR IDRBT CLASS ROOM SETUP -30 No's</b>			
<b>Technical Specification</b>	<b>Description</b>	<b>Remarks</b>	<b>Price (Inclusive of all tax)</b>
Make Model			
Part No			
Latest Core I5 Processor			
<b>CHIPSET</b>			
HDD Min 500 Gb -7200 RPM			
RAM DDR-3 - 4GB			
DVD RW -8X			
Ports ( USB, HDMA, LAN & VGA )			
WEB CAM			
Wi-Fi & Blue Tooth			
LCD / LED DISPLAY			
Facility for Locking the laptop to the desk			
OS Compatibility : Linux / Windows			
Carry case :OEM Supplied with back rest model for laptop only			
Warranty : 3 Year Onsite			
Preloaded windows 7.0 professional with recovery media kit			

**Annex III**

**MANUFACTURER'S AUTHORISATION FORM (MAF)**

No. \_\_\_\_\_

Dated \_\_\_\_\_

To

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

We \_\_\_\_\_ who are established and reputable manufactures of \_\_\_\_\_ having offices at \_\_\_\_\_ and \_\_\_\_\_ do hereby authorize M/S \_\_\_\_\_ (Name and address of Agent/Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for tender offer.

We hereby extend our full guarantee and warranty as per the terms and conditions of the tender and the contract for the equipment and services offered against this invitation for tender offer by the above firm.

Yours faithfully,

(Name)

for and on behalf of M/s \_\_\_\_\_

(Name of manufacturers)

**Note:** This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.