



# Institute for Development and Research in Banking Technology

(Established by Reserve Bank of India)

Castle Hills, Road No. 1, Masab Tank, Hyderabad-57, India.

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e-Programme on

## **BASICS OF IT VENDOR MANAGEMENT**

**March 15 - 18, 2021**

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### Introduction

Vendor management is the key to efficient and effective functioning of an IT department in a bank. Vendor management is saddled with several challenges including identifying the right vendor and the right solution, ensuring that the solutions meet their expected requirements, and continuing support from vendors. What banks need is to equip their IT teams with the skills relating to vendor selection and management. This programme addresses this specific need.

### Objective

To understand the principles and practices of vendor management/procurement management processes.

### Contents

- Vendor engagement models and process stages
- RFPs and Service Level Agreements
- Risk and audits for vendor engagement
- Best Practices

### Mode of Teaching

Online teaching plus learning inputs through reading material, videos, webinars, assignments, quizzes, online interactions and clarifications. Each e-Programme will have four live webinars, and course material will be made available in advance for study.

### Who Can Participate?

Executives of Banks/Financial Institutions/Insurance Sector. Level: Scale I to IV

### End Use:

Participants would be able to understand where care is to be taken by them while dealing with IT vendors in the banking industry.

### Programme Coordinator:

**Dr. Abhishek Thakur**, Assistant Professor, IDRBT;

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## Fees:

### For Indian Participants

- RRBs & Coop Banks: Rs. 8,850/- (Rs. 7,500/- + 18% GST)
- All Other Banks & FI's: Rs. 11,800/- (Rs. 10,000/- + 18% GST)

### For International participants

- US \$ 175 (per participant, All inclusive)

## Bank Account Details for Remittance of Fees

The fees for this e-programme can be remitted to the following accounts:

### For Indian Participants

Account Name : IDRBT  
Bank & Branch : Axis Bank Limited, Humayun Nagar, Mehdiapatnam, Hyderabad  
Account No. : 426010100018823  
MICR Code : 500211012  
IFSC Code : UTIB0000426

### For International participants

Receiver's Correspondent Bank : JP Morgan Chase, New York, USA  
Swift Code : CHASUS33XXX  
Fed Wire Routing Number : ABA 021000021  
Beneficiary Bank & Branch : Axis Bank Ltd., Mumbai, India  
Account Number : 0011407376  
Beneficiary Bank Swift Code : AXISINBB

### Ultimate Beneficiary

Account Name : IDRBT  
Customer ID : 030021632  
Account No. : 426010100018823  
Bank & Branch : Axis Bank Ltd., Jubilee Hills, Hyderabad, India. (AXISINBB030)

## Nominations

Banks may nominate any number of participants to these e-Programmes, which may be accepted on a first-cum-first-served basis. While nominating, please provide the details of the participants (Name, Designation, Bank, Mobile No/Phone No, email address, fees billing address, GST No. of the Bank).

Apart from nominations by banks, staff members of banks can self-nominate themselves for these e-Programmes by providing their employee credentials and paying the programme fee latest by **March 14, 2021**.

## How to Register

The nominations for these e-Programmes, and queries if any, may please be sent to [eprogram@idrbt.ac.in](mailto:eprogram@idrbt.ac.in). Please visit <https://www.idrbt.ac.in/eprogrammes.html> for more details about these programmes.

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