



# Institute for Development and Research in Banking Technology

(Established by Reserve Bank of India)

Castle Hills, Road No. 1, Masab Tank, Hyderabad-57, India.

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## e-Programme on RE-ENVISIONING DIGITAL BANKING SYSTEMS

May 12 - 15, 2020

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### Introduction

The COVID-19 pandemic is causing tremors across all industries including banking. This has led to a rush towards digital transformation and optimising banks' backend operations. Digital banking is full digitization of banks and all its activities, programs and functions.

Becoming a digital bank means delivering a compelling and relevant customer experience through an open, integrated and flexible architecture. The goal of this e-Programme is to understand the ways and means of addressing the challenges of Digital Banking, both from the perspectives of banks as well as customers.

### Objective

- To understand the ways to address the key technical challenges faced by banks and customers
- To understand the future technologies to survive even after the crisis

### Contents

- Need for digital banking amidst Covid-19
- Key features for digital transformation
- Architecture of the future of core banking
- Enhancing customer experience
- Focus on new technologies
- Threats in digital banking
- Dimensions of network and communication security
- Securing channels of digital payment
- Policy and compliance
- Technology adoption in alternative modes of payment systems

### Mode of Teaching

Online teaching plus learning inputs through reading material, videos, webinars, assignments, quizzes, online interactions and clarifications. Each e-programme will have four live webinars and course material will be made available in advance for study.

### Who Can Participate?

Officers from IT departments, business wings of Banks and Financial institutions associated with digital platforms.

### End Use:

This e-Programme will help participants to gain in-depth knowledge on key technological solutions for adopting digital banking to overcome present crisis. This programme will enable banks to understand the opportunities for future growth by leveraging Digital Banking.

### Programme Coordinator:

**Dr. Susmita Mandal**, Assistant Professor, IDRBT;

e-mail: [msusmita@idrbt.ac.in](mailto:msusmita@idrbt.ac.in)

### Fees:

- RRBs & Coop Banks: Rs. 8,850/- (Rs. 7,500/- + 18% GST)
- All Other Banks & FI's: Rs. 11,800/- (Rs. 10,000/- + 18% GST)

The fees for this e-programme can be remitted through NEFT and the bank account details for fee payment are at: <https://www.idrbt.ac.in/progcont.html>.

As an introductory offer, fee will be waived for all nominations for the **e-Programme on Re-envisioning Digital Banking Systems** received latest by **May 02, 2020**.

### Nominations

Banks may nominate any number of participants to these e-Programmes, which may be accepted on a first-cum-first-served basis. While nominating, please provide the details of the participants (Name, Designation, Bank, Mobile No/Phone No, email address, fees billing address, GST No. of the Bank.)

Apart from nominations by banks, staff members of banks can self-nominate themselves for these e-Programmes by providing their employee credentials and paying the programme fee latest by **May 09, 2020**.

### Bank Account Details For Remittance of Fees

Account Name : IDRBT  
 Bank & Branch : Axis Bank Limited, Humayun Nagar, Mehdiapatnam, Hyderabad  
 Account No. : 426010100018823  
 MICR Code : 500211012  
 IFSC Code : UTIB0000426

### How to Register

The nominations for these e-Programmes, and queries if any, may please be sent to [eprogram@idrbt.ac.in](mailto:eprogram@idrbt.ac.in). Please visit <https://www.idrbt.ac.in/eprogrammes> for more details about these programmes.

### Other e-Programmes in May 2020

S. No.	Name of the e-Programme	e-Programme Date	e-Programme Coordinator	Last Date for Nomination
1	Introduction to IT Project Management	May 05 - 08, 2020	Dr. Abhishek Thakur	<b>Closed</b>
2	Recent Cyber Crimes and Defences	May 19 - 22, 2020	Dr. Rajarshi Pal	May 16, 2020
3	Continuous Security Validation	May 26 - 29, 2020	Dr. V. Radha	May 22, 2020