



# Institute for Development and Research in Banking Technology

(Established by Reserve Bank of India)

Castle Hills, Road No. 1, Masab Tank, Hyderabad-57, India.

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e-Programme on

## INTRODUCTION TO TECHNOLOGIES FOR DOORSTEP BANKING

June 23 – 26, 2020

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### Introduction

In times of Corona Virus, customers are likely to increasingly shirk from visiting bank branches or even ATMs. So, though banks have been working, there is likely to be a shortfall in footfalls. It is such scenarios that the banks need to reach out to customers through doorstep banking.

While in the immediate term, it could be about delivering cash to the customers at the doorstep, this initiative also includes Account Opening, Cash Deposits/ Withdrawals, Money Transfers, Bill Payments, and various other services such as Insurance, Investments, Loans, etc.

Moreover, banks have been providing various services through Direct Selling Agents and Business Correspondents. In the rural areas, where customers have different work timings and issues related to literacy, doorstep banking is hugely handy.

### Objective

To explore various technological options and technological solutions for effective doorstep banking, in both rural and urban areas.

### Contents

- Mobile Technologies
- Biometrics
- Financial Inclusion
- Standards

### Mode of Teaching

Online teaching plus learning inputs through reading material, videos, webinars, assignments, quizzes, online interactions and clarifications. Each e-Programme will have three live webinars and course material will be made available in advance for study.

### Who Can Participate?

People working with IT and various delivery channels.

### End Use:

Participants will have a better understanding of different technologies and operations to reach out to customers at their doorsteps, efficiently and effectively.

### Programme Coordinator:

**Dr. M. V. N. K. Prasad**, Associate Professor, IDRBT;

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## Fees:

### **For Indian Participants**

- RRBs & Coop Banks: Rs. 8,850/- (Rs. 7,500/- + 18% GST)
- All Other Banks & FI's: Rs. 11,800/- (Rs. 10,000/- + 18% GST)

### **For International Participants**

- US \$ 175 (per participant, All inclusive)

## Bank Account Details For Remittance of Fees

The fees for this e-programme can be remitted to the following accounts:

### **For Indian Participants**

Account Name : IDRBT  
Bank & Branch : Axis Bank Limited, Humayun Nagar, Mehdiapatnam, Hyderabad  
Account No. : 426010100018823  
MICR Code : 500211012  
IFSC Code : UTIB0000426

### **For International Participants**

Receiver's Correspondent Bank : JP Morgan Chase, New York, USA  
Swift Code : CHASUS33XXX  
Fed Wire Routing Number : ABA 021000021  
Beneficiary Bank & Branch : Axis Bank Ltd., Mumbai, India  
Account Number : 0011407376  
Beneficiary Bank Swift Code : AXISINBB

### **Ultimate Beneficiary**

Account Name : IDRBT  
Customer ID : 030021632  
Account No. : 426010100018823  
Bank & Branch : Axis Bank Ltd., Jubilee Hills, Hyderabad, India. (AXISINBB030)

## Nominations

Banks may nominate any number of participants to these e-Programmes, which may be accepted on a first-cum-first-served basis. While nominating, please provide the details of the participants (Name, Designation, Bank, Mobile No/Phone No, email address, fees billing address, GST No. of the Bank.)

Apart from nominations by banks, staff members of banks can self-nominate themselves for these e-Programmes by providing their employee credentials and paying the programme fee latest by **June 23, 2020 (till 10.00 AM)**.

## How to Register

The nominations for these e-Programmes, and queries if any, may please be sent to [eprogram@idrbt.ac.in](mailto:eprogram@idrbt.ac.in).

Please visit <https://www.idrbt.ac.in/eprogrammes> for more details about these programmes.